



M&S Consultants – Care Home Services

Here at M&S Care Consultants, we supply our clients with experienced care services to assist you within your own home.

Our broad range of services allows you to live your life to the absolute fullest, without sacrificing your essential care needs.

Commissioning Support & Guidance

At M&S Care Consultants, we supply our clients with a broad range of services. Are you thinking of creating your own care home? Our talented care team can guide you from design to creation and implementation of your service.

Many care teams have a hard time applying their knowledge and expertise into creating their own facilities for care. We make it easier for those people by helping them to create their layout, design and accumulation and search of their own staff. This makes their services useful for everyone involved and allows them to get the most out of their business venture.

Read more about our Commissioning Support & Guidance service here: (add link)

Quality Assurance

We always want to provide our clients with the highest quality services, and we want you to be able to achieve the same goals.

It's vital as a business to provide a service that meets the expectations of those utilising the service. That's why we help you maintain the quality of your service by helping you follow a few standard checks. For example, we provide quality checking surveys that check resident/relative feedback, staff feedback, stakeholders and visiting professionals.

Read more about our Quality Assurance services here: (add link)

CQC Enforcement Action Support

Sometimes our ventures don't quite turn out the way we'd hoped, and we need a bit of help turning our services around. Luckily for you, our CQC Enforcement Action Support service helps you turn a failing service into a successful addition to the company.



We will guide you through all legal processes, providing you with witness statement support and obtain compliance to prevent any closures. Every situation is different, and we tailor our service to your company.

Read more about our CQC Enforcement Action Support service here: (add link)

Audit & Mock Inspections

Regulated services require compliance with CQC standards. Sometimes this can become confusing, but that's where we can help!

At M&S Care Consultants, we offer quality audits of your services to determine whether your services adhere to the specific rules and regulations. We provide services such as focused audits, mock inspections and regular quarterly audits to ensure your compliance to these rules are up to date.

Read more about our Audit & Mock Inspections service here: (add link)

Operational and Regulatory Management

Following specific law and legislation that surround Adult Social Care is something that can put a spanner in your company's works. We are able to supply you with guidance when it comes to all rules and regulations within the care industry.

We can even help run your business and help the company grow into a fully functioning and goal-reaching service that is successfully marketed and ran.

Read more about our Operational and Regulatory Management service here: (add link)

Interim and Crisis Management

Our Interim and Crisis Management service works in four stages. First, we will assess your company and your building, highlighting any problem areas for you to improve on before your final inspections.

Secondly, we will act as a manager throughout the improvement process, allowing you to improve further and even will assist you in the recruitment process. We can then manage any further crisis or problem areas, support your staff and provide training to help build your company and business.

Read more about our Interim and Crisis Management service here: (add link)

